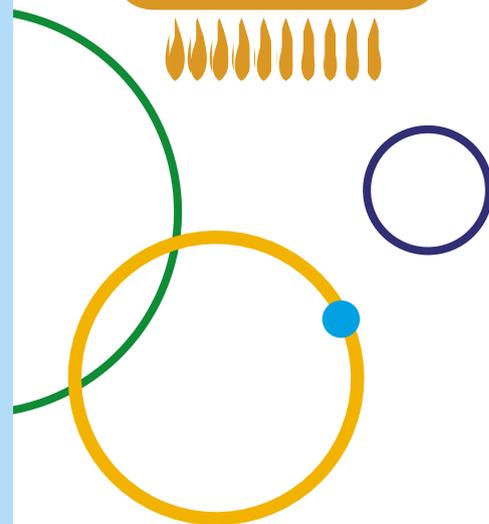
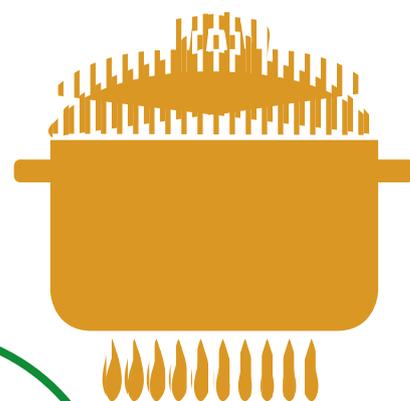


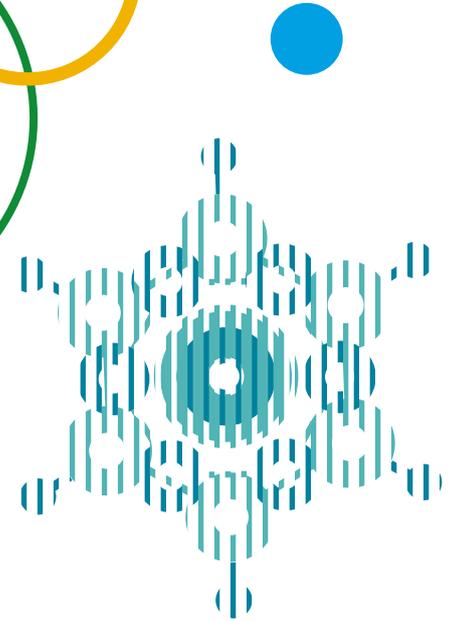
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Slide out  
the transparent sheet  
to experience  
our innovation!

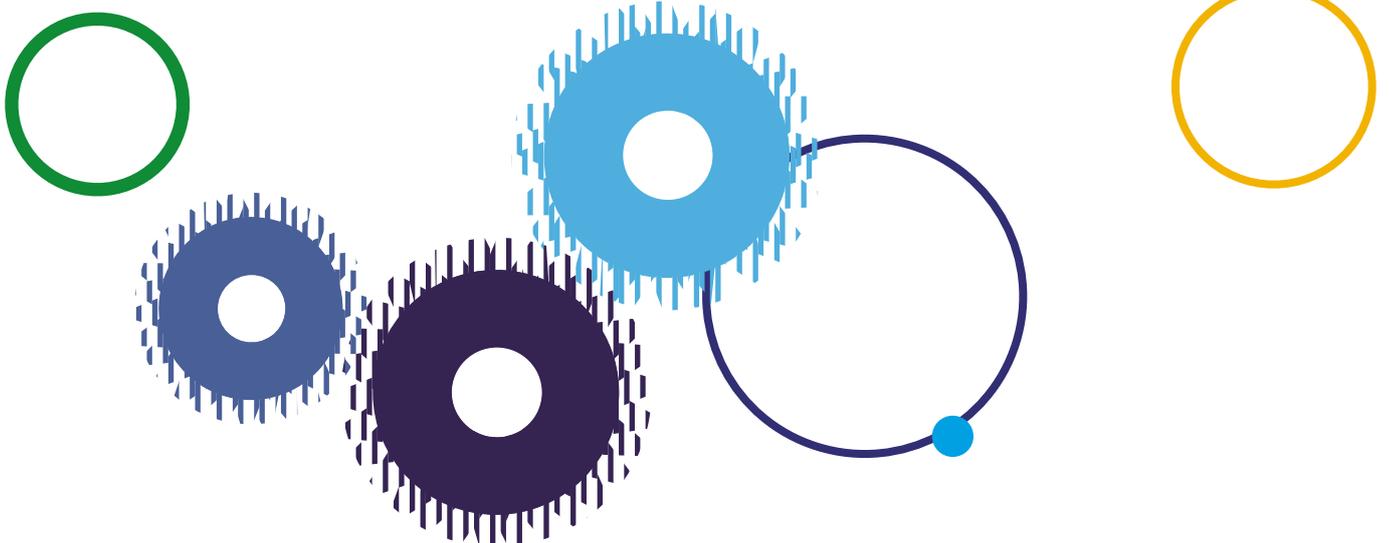




## EXPANDING NEW HORIZONS

As Hong Kong's first public utility as well as one of the leading energy providers on the mainland, we understand the importance of innovation. It is the key to our sustaining contribution in a rapidly changing business landscape. New commercial platforms have transformed the face of business, and we continue to revitalise our services and technology not merely to ensure our competitiveness, but also create new markets.

The Group's innovative thinking has the opportunity to bear fruit because the Towngas team is dedicated to recognising bright ideas, refining and implementing them in a manner that achieves its primary goals. This ethos is captured in our company slogan, "**Growth = Innovation x Implementation**", underscoring the commitment to quality and excellence manifested throughout our organisational values.



## KEY HIGHLIGHTS OF 2015

We developed a landmark **222 PROJECTS IN MAINLAND CHINA**, mostly joint ventures, spanning upstream, midstream and downstream natural gas sectors, water sectors, environmentally-friendly energy applications, energy resources' exploration and utilisation, as well as telecommunications.

Towngas China (1083.HK) achieved a **CREDIT RATING UPGRADE** to BBB+ with a stable outlook by Standard & Poor's, and Baa1 by Moody's.



We operate **131 CITY-GAS PROJECTS** in 23 provinces, autonomous regions and municipalities, with residential and business accounts exceeding 20 million for the first time, which encompasses a population of around 60 million on the mainland.

The Group's water business celebrated its 10th anniversary this year, and introduced **AQUAJOY**, a high-end bottled purified water product.



## 2015 AWARDS AND RECOGNITIONS

### Global Chinese Business 1000

by Yazhou Zhoukan

### The Outstanding Listed Company Award

by the Hong Kong Institute of Financial Analysts and Professional Commentators Limited



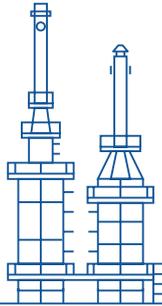
### HKMA/TVB Awards for Marketing Excellence – Merit Awards

by the Hong Kong Management Association

### China Top CIO Award – China Informatisation Project Award

by IT magazines including CEOCIO

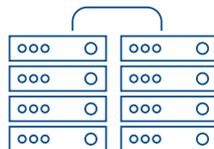




Our proprietary process for  
**UPGRADING METHANOL  
INTO NATURAL GASOLINE**

(a gasoline substitute chemical product) is undergoing pilot production at our methanol plant in Inner Mongolia.

We commissioned a  
**2,000-SERVER-RACK  
DATA CENTRE**, one of the total five operating in Hong Kong and mainland China, providing cloud computing and co-location services in a strategic location.



We unveiled a wide array of  
**EXTENDED SERVICE  
BUSINESSES** including online bill payment, home insurance, kitchen solution as well as stylish household merchandise, opening new business opportunities in mainland China.

With the new technologies for converting **AGRICULTURAL AND FORESTRY WASTE** into natural gas through thermal gasification, we are planning to commence a pilot project in Hebei province.

In collaboration with members of the District Councils, we staged the **GAS APPLIANCE FOR THE COMMUNITY PROGRAMME**, with a target of delivering 10,000 gas hotplates to the needy in Hong Kong.

**Constituent Company of  
the Hang Seng Corporate  
Sustainability Index Series**

by Hang Seng Indexes Company Limited

**Safety Management System Award  
(Other Industries) – Gold Award**

by the Hong Kong Occupational Safety  
and Health Council

**Caring Company – Outstanding  
Partnership Project Award 2014/15**

by the Hong Kong Council of Social Service



**Tao Zhu Gong Awards –  
Highly Commended  
Top Treasury Team of the Year**

by EuroFinance

**China Corporate Social  
Responsibility Brand Award –  
Most Influential Company**

by Corporate Citizenship Committee of  
the China Association of Social Workers,  
CCTV Business News Channel, and Tencent  
Charity Foundation