

# Event Name: Towngas ESG Mini Game

While undergoing the transformation from a traditional utility company to an integrated clean energy supplier, Towngas remains steadfast in its commitment to addressing environmental, social and governance (“ESG”) issues as a means of actively contributing to sustainable future at its endeavour. While the energy transition is expected to have a positive impact on combating climate change, it will also bring new challenges to Towngas. Towngas has also achieved good results in various ESG ratings around the world. If you are interested in learning more about Towngas’ environmental contribution, starting today until 10 August 2024, participants who participate in the “Towngas ESG Mini Game” and complete the survey with valid relevant answers will have an opportunity to win the reward\*:

## Best Idea Award

The 3 participants who successfully answer 3 multiple-choice questions correctly and provide the most creative answer to the final open-ended question will be received a “Towngas Fun” Discount Code (value HK\$388.00).

## Speed Award

The first 50 participants who successfully complete the survey correctly will receive a “Towngas Fun” Discount Code (value HK\$50.00).

## Participation Award

Participants who successfully complete the survey correctly will receive 200 points of “Towngas Fun” points.

## Steps:

1. Like and follow Towngas Facebook Page, and the promotion Facebook feed;
2. Click >Here< to enter the Virtual Assistant Tinny page;
3. Input promotional code 「 ESG2024 」 in the Virtual Assistant Tinny; and
4. Click on the link provided in the dialogue box of the Virtual Assistant Tinny, read the information and answer the survey with correct mobile phone number^.

\* Each participant is entitled to participate the Event once only. Subject to the Organiser’s sole discretion, the participant(s) may have the opportunity to receive a combination of the following awards simultaneously (i) Best Idea Award, (ii) Speed Award and/or (iii) Participation Award.

^The mobile phone number provided in the survey should match your Towngas Fun account.

The announcement of the results will take place in August 2024 on Towngas’ website (www.towngas.com). To be eligible for the prize award, participants must register for a “Towngas Fun” member account on or before 14 August 2024. If the participant fails to register as a “Towngas Fun” member on or before the prescribed date, the Organiser reserves the right to

disqualify the eligibility of receiving the award(s) without any prior notice. The corresponding “Towngas Fun” points will be deposited into the registered “Towngas Fun” member account in August 2024 in accordance with the mobile phone number provided by the participant. Winners of the rewards will receive notification from the Organiser via SMS in August 2024.

## Terms and Conditions

1. The “ESG Mini Game” (“the Event”) is organised by The Hong Kong and China Gas Company Limited (“the Organiser”) and will be held from 1 August 2024 to 10 August 2024, both dates inclusive (“Promotion Period”). The registration date and time of the Event will be recorded based on the Organiser’s server. The Event will run for a duration of 10 days. Each registered “Towngas Fun” member’s will receive a maximum credit of one time only during Promotion Period\*.
2. To be eligible, participants must register for a “Towngas Fun” member account by 14 August 2024. If the participant fails to register as a “Towngas Fun” member on or before the prescribed date, the Organiser reserves the right to disqualify the eligibility of receiving the award(s) without any prior notice. The prize reward “Towngas Fun” points will be credited to the “Towngas Fun” member account linked to the provided mobile phone number in August 2024 automatically. Winners of the discount code will be notified by SMS in August 2024. Each “Towngas Fun” member account is eligible for participating the Event only once during the Promotion Period. The Organiser reserves the right to cancel any duplication registrations of the Event by the participant. For the avoidance of doubt, subject to the Organiser’s sole discretion, the participant(s) may have the opportunity to receive a combination of the following awards simultaneously (i) Best Idea Award, (ii) Speed Award and/or (iii) Participation Award.
3. Participants must be Hong Kong permanent residents aged 18 or above. The Organiser reserves the right to request the winners to present corresponding identification document(s) for verification during the winner confirmation process. Failure to present the required identification document(s) will result in disqualification.
4. Participants are responsible for reading these Terms and Conditions and the Personal Data Collection Statement carefully before participating in the Event. By participating in the Event, participants are deemed to have acknowledge and agree with the Terms and Conditions and the Personal Data Collection Statement. The Organiser reserves the right to disqualify any participant who is ineligible to participate in the Event without prior notice.
5. The announcement of the results will be made on the Organiser’s website ([www.towngas.com](http://www.towngas.com)) in August 2024.
6. Participants are obliged to ensure that all personal details provided by them are correct, accurate and legible. If the personal details provided are incorrect, the Organiser reserves the right to grant the reward to another winner.

7. The Organiser reserves the right to take legal action and seek compensation from any participant who misuse or abuse the Event in a manner that disrupts the operation of or harms the Organiser and associated third parties in any aspect.
8. Winners, who receive the "Towngas Fun" discount code can apply it on the "shopping cart" page of the Towngas Fun official website ([www.towngasfun.com](http://www.towngasfun.com)) to enjoy discount for the entire cart. Please note that the "Towngas Fun" discount code is not applicable to (i) Towngas appliances, (ii) courses and products from Towngas Cooking Centre, (iii) merchandise sold by Organiser instead of merchants in "Towngas Fun", (iv) "Dining Coupon" and (v) "Coupon Offers" products, designated products from promotions, delivery charge and surcharge.
9. There is no minimum spending requirement for the "Towngas Fun" discount code, and it must be used on or before 31 July 2025.
10. In the event that the awarded product is out of stock or unavailable during the promotional period, the Organiser will substitute the prize with similar products from the same category without further notice.
11. The prizes are non-exchangeable, non-returnable and non-refundable under any circumstance. Each transaction can only utilize one "Towngas Fun" discount code.
12. The "Towngas Fun" discount code cannot be reused even if the order is refunded for any reason.
13. By participating in the Event, all participants agree to release, discharge, exempt and hold harmless the Organiser and its partners, affiliates, subsidiaries, advertising agencies, agents and their employees, officers, directors and representatives (collectively, the "Released Parties") from any claims, losses and damages arising out of or in connection with their participation in the Event or any Event-related activities and the acceptance and use, misuse, or possession of any prize awarded hereunder. The Organiser also holds no responsibility for any loss or damage whatsoever incurred (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained as a result of using the prize, except in cases where liability cannot be excluded by law.
14. The Released Parties shall not be responsible for any problems with or technical malfunction of telephone network or lines, computer online systems, servers or services providers, computer equipment, software; or failure of any entry to be received on account of technical problems or traffic congestion on the Internet or at any website, human errors of any kind, or any combination thereof, including any injury or damage to the participants or any other persons' computers related to or resulting from participation, uploading or downloading of any materials related to the Event.
15. The Organiser reserves the right to revise, modify and change these Terms and Conditions at any time without prior notice. Any updated Terms and Conditions (if applicable) will be posted on Towngas Facebook Page of the Event and will take effect upon posting. If the Event fails to proceed due to force majeure, the Organiser also reserves the right to terminate,

modify or suspend the Event and revise the Terms and Conditions without sending the notification to each participant.

16. For any reason the Event is not capable of running as planned, due to, for example, infection by computer virus, bugs, worms, trojan horses, denial of service (DOS) attacks, tampering, unauthorised intervention, fraud, technical failures, or any other causes beyond the control of the Organiser that corrupt or affect the administration, security, fairness, integrity, or proper conduct of the Event, the Organiser reserves the right, at its sole discretion, to disqualify any participant; and/or to cancel, terminate, modify, or suspend the Event.

17. To ensure fairness, the Organiser's staff and their family members are prohibited to participate in the Event.

18. The Event shall be governed by the laws of Hong Kong Special Administration Region ("Hong Kong") without regard to conflict of law principles. Any dispute, controversy, difference or claim arising out of or in connection with the Event shall be exclusively subject to the jurisdiction of the courts of Hong Kong. To the extent permitted by law, the right to litigate, to seek injunctive relief or to make any other recourse to judicial or any other procedure in case of disputes or claims resulting from or on connection with the Event are hereby excluded and the participants expressly waives any and all such rights.

19. In the case of any disputes, the Organiser reserves the right to make the final decision.

20. If there is any inconsistency between the English and Chinese versions of these Terms and Conditions, the Chinese version shall prevail.

#### **Personal Data Collection Statement**

The personal information is to be provided by the participant voluntarily to The Hong Kong and China Gas Company Limited for participation in the Event. If the participant does not provide sufficient, accurate and clear information, his/her entry may not be processed. The information collected will be provided to relevant staff, media, service providers and/or any other person who is directly related to the Event for processing, contact and other direct relevant purposes. For access to and correction of personal information, the participant shall send us a written request to the Group's Data Protection Officer by post to The Hong Kong and China Gas Company Limited, 23/F, 363 Java Road, North Point, Hong Kong or by email at [data.privacy@towngas.com](mailto:data.privacy@towngas.com).